

With a maze of regulations, policies, insurance company rules and all of the special interests competing with each other for control, many parents feel overwhelmed as they seek help for their children with special needs. That's where we come in.

Our Case Managers have practical, down-to-earth ideas about how to improve the quality and consistency of a child's education or treatment plan. We offer consultations for families who want quality-assurance for their child's services at home and in school. There isn't any confusion over who we're working for — we're here for **parents** and **their children**.

We are also **behavioral scientists** who know how to apply evidence-based practices, document effective work and get funding approved for it, and have been involved in research to develop new and highly effective behavioral intervention plans for children of all ages since 1997. We can show other professionals how to do this more successfully, too.

Our director has over 30 years of clinical experience as a licensed professional psychologist and is also a certified school psychologist who has been recognized by the US Congress, both houses of the PA legislature, and the President's New Freedom Commission on Mental Health for his contributions to the development of community based mental health treatment for children.



Contact www.OurCaseManager.pro today to discuss how we can help you meet your child's treatment needs.



Our Integrity. Our Values. Our Mission

TELL THE TRUTH

BE THANKFUL

HELP OTHERS

SHARE FAIRLY

MOVE FORWARD

Our Case Manager staff will help you apply these core values to get the best possible treatment services

www.OurCaseManager.pro

We Help Kids!

Our Case Manager . pro

We understand the times and know what to do

**We help parents
get excellent services
for their children**

www.OurCaseManager.pro

Contact us 24 hours - 7 days a week.

help@OurCaseManager.pro

610-383-9494 (phone & secure fax)

Our Services & Fees

We respond to your requests, and offer help with the problems & challenges you identify. We charge only for the work that you ask us to do. You might think of us as your private coach who understands the rules and knows what to expect from the opposing teams. We'll help your team win consistently and honestly.

Typical requests for our help include reviews of documents, such as Individual Education Plans (IEPs) or Behavioral Treatment Plans (1 hour) with a written summary of findings (1 hour) and follow-up telephone consultations billed in 15 minute units to keep your cost as low as possible. Our Masters-level Case Management Professional services are billed at \$100 hourly. Licensed psychologists provide face-to-face supervision to Case Managers each week for at least one hour, so you can be assured that the highest level of professional expertise will be devoted to reviewing your child's needs on an ongoing basis.

You can stop the process at anytime. There are no hidden charges. There are no "minimum fees" and there is no obligation to contract for any more services than you feel are absolutely necessary. If our information is valuable to you, we can continue to help you revise documents to meet national standards of the Individuals with Disabilities Education Act (IDEA), or our own standards for Behavior Plans so that funding for your child's treatment program can be established and maintained at the highest possible level.

Visit our website to arrange a consultation.



Frequently Asked Questions

How can you tell if your child is getting excellent services?

Excellent treatment programs have the following characteristics: Professional supervision & training of treatment providers (ask for credentials), Professional collaboration between providers, teachers & parents (collaboration is *indispensable*), Treatment plans include **tested** individualized interventions, time frames and goals, not "guesswork," and progress monitoring methods that establish the "medical necessity" for prescribed services at the highest possible level of certainty are built-in.

Where can I find people with the expertise I need?

They probably exist in your community right now, but the most successful practitioners often don't advertise because they have more work than they can manage. This is where OurCaseManager.pro comes in. We can help any provider of treatment services work more efficiently and effectively. We'll help them develop better treatment plans and treatment outcome monitoring strategies that can be enormously helpful in terms of getting and keeping funding for necessary treatment. With our help, their treatment plans will be better. With our help, your child's IEP will be better. Together, we can help your child receive the best possible services from any of the providers in your local community who will work with you to accomplish those goals.

Why doesn't the government regulate the practices of professionals more carefully?

Government officials have to answer to lots of authorities. The 10th Amendment prohibits the Federal government from meddling in the affairs of State governments, so Federal government officials can't dictate what state governments can and can't allow licensed professionals do. Federal authorities can create broad laws, like the Social Security Act, Medicaid, EPSDT and other sources of treatment funding for children, but the Federal courts have to get involved on behalf of US citizens who bring actions against the State when the State is not doing what it's supposed to do under Federal laws. Although it feels wrong, State and other government officials are often more lenient toward some professionals than others, but government officials usually don't want to jeopardize statewide Federal funding under Medicaid, or incur fines and penalties, so they usually respond favorably to challenges that would clearly be decided against them (based on precedents set in similar matters in comparable jurisdictions).

We know what many of those precedents are, how to present information that references them, and how to frame arguments that may be more compelling on your child's behalf to State and other government authorities and the Managed Care Organizations with which they contract. We are not lawyers, and do not offer legal advice, but we do know how current laws governing the funding of treatment for children with special education and mental illness symptoms (including children with Autism spectrum disorders) are being implemented throughout America. In at least 37 states, behavioral treatment for disabled children is available through the EPSDT program of Medicaid at absolutely no cost to parents, *regardless of family income!*

Who sets the standards that you are promoting?

We do. Our standards for the supervision and training of unlicensed mental health and behavioral support staff are higher than those that exist anywhere else in America. Most states permit psychiatrists to operate community mental health treatment centers, but set **no** requirements for the psychiatrist to *personally* supervise the treatment providers. That responsibility is often shifted to others, including social workers, who report to the psychiatrist periodically or occasionally. Our staff of Masters-level mental health professionals meet personally with licensed psychologists for at least 1 hour each week and can consult with psychologists at a moment's notice in emergencies. Our psychologists all have decades of professional experience, and we also have a certified school psychologist with more than 30 years of professional experience available to help with the review and critique of IEPs and other school documents. Our staff are accustomed to completing diagnostic evaluation reports that address dozens of aspects of a child's functioning from a comprehensive life-domain bio-psycho-social perspective, and typically consist of 15 or more pages.